

Nondiscrimination Notice

Riverland Community Health complies with applicable Federal civil rights laws and does not discriminate based on race, color, national origin, age, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a) (2). Riverland Community Health does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

Riverland Community Health provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, and other formats).
- Provides free language assistance services to people whose primary language is not English, which may include:
 - Qualified interpreters
 - ♦ Information written in other languages.

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact Amber Salinaz at 651-758-9500.

If you believe that Riverland Community Health has failed to provide these services or discriminated in another way based on race, color, national origin, age, disability, or sex, you can file a grievance with the Section 1557 coordinator, Caroline David at: 1026 7th Street West, Saint Paul, MN 55102, 651-758-9500, or compliance@rchealth.org.

You can file a grievance in person or by mail, phone or email.

If you need help filing a grievance, the Section 1557 coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Ave, SW Room 509F, HHH Building Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD); Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

This notice is available on our website: https://unitedfamilymedicine.org/