

Consent to Treat/Bill & Privacy Information Form

Thank you for choosing Riverland Community Health. Please review the form below so we can provide the optimal care for you, bill appropriately, and share your information securely.

CONSENT FOR TREATMENT

By signing this form, I consent to and authorize my provider(s) at Riverland Community Health to treat me or my dependent. I understand this could include lab tests (partner with Quest Diagnostics), x-rays, immunizations, medication prescription and/or administration, education, other diagnostic tests, or behavioral health interventions. I understand that my provider is available to explain the treatment and I have the right to refuse treatment. I understand that this consent will be valid and remain in effect as long as I attend Riverland Clinic.

CONSENT FOR THE USE AND DISCLOSURE OF HEALTH INFORMATION

I hereby authorize Riverland to release any information acquired in the course of my examination and treatment to any authorized agent for the purposes of healthcare, treatment, and payment. I authorize the release of medical, dental, and/or behavioral health information to my insurers as necessary for determination and payment of benefits; to utilization review and professional standards review organizations, companies, and community resources that assist me with my healthcare needs.

CONSENT FOR THE USE OF MEDICAL RECORDS FOR RESEARCH

I authorize Riverland Community Health to use or disclose my medical records for research. This includes health records created by Riverland Community Health and any records Riverland Community Health receives from other health care providers while treating me, unless I check here.

NOTIFICATION OF PRIVACY

Riverland complies with the Health Insurance Portability and Accountability Act of 1996 (HIPAA). I have seen/ received the Riverland Notice of Privacy Practices.

CONSENT TO BILL, ASSIGNMENT OF BENEFITS, AND PAYMENT

I authorize Riverland to file a claim with my insurance carrier for services rendered. I authorize payment of benefits directly to Riverland, for services provided to my dependent or me. I understand that I am responsible for any part of the charges that are not covered/paid by my insurance, and I will be billed directly for those services.

** If you are uninsured, please note that your account is your responsibility. No patient will be denied services due to their inability to pay. Discounts for essential services are offered dependent on income and household size as compared to the current federal poverty guidelines. Please inquire for more details. The parent or legal guardian of a minor parent (under 18 years of age) is responsible for payment on the minor's account. **

ACKNOWLEDGEMENT OF PERSONAL PROPERTY

I understand that Riverland shall not be liable for loss or damage of any personal property.

THIRD PARTY APPLICATIONS:

I consent to my provider's use of a voice-enabled service that automatically documents patient encounters into the medical record. This means my visit will be recorded, which will allow my provider to spend more time on my healthcare needs. Information is securely handled by the third-party vendor following privacy and security protocols. To opt out check here:

HEALTH INFORMATION EXCHANGES

Riverland participates in electronic Health Information Exchange (HIE) as a means to improve the quality of your health and healthcare experience. HIE provides us with a way to securely and efficiently share patients' clinical information electronically with other physicians and health care providers that participate in the HIE network. Using HIE helps your health care providers to more effectively share information and provide you with better care. To opt

out check here:

LIMITS OF CONFIDENTIALITY

We are permitted or required, under specific circumstances to use or disclose protected health information without your written authorization: suicidal urges (being a danger to yourself), homicidal urges (being a danger to others), court order/ subpoena, child abuse/ neglect, and elder or vulnerable adult abuse/ neglect.

BENEFITS/RISKS OF BEHAVIORAL HEALTH TREATMENT

Potential benefits include better relationships, solutions to specific problems, improved understanding of yourself, and relief from unpleasant emotions. There may be some risks including, but not limited to addressing painful emotional experiences, being challenged or confronted on a particular issue, or being inconvenienced.

If you have a mental health crisis or need to speak to someone, please call Suicide Prevent Lifeline at 800-273-TALK (8255) at any time, or call 911, or go to your nearest hospital emergency department; they are there to help you.

CANCELLATION POLICY

If you are more than 10 minutes late your appointment will be cancelled. If you need to cancel your appointment, please call and let us know so we can reschedule your appointment and continue to serve other patients in a timely manner. If you have 3 *no-show appointments* or 3 *less than a 2- hour cancellations*, you may only schedule walk-in appointments for the next year.

TELEHEALTH CONSULTATIONS

1. The consulting health care provider or specialist will be at a different location from me. I will connect to the virtual visit from home.
2. I will be informed if any additional personnel are to be present other than myself, individuals accompanying me, and the clinician or specialist. I will give my verbal permission prior to the entry of the additional personnel.
3. The provider will keep a record of the consultation in my medical record.
4. I voluntarily consent to health care services provided by my doctor(s) or a designee, which may include diagnostic tests, drugs, and examinations.
5. I understand that I have the option to refuse telehealth service at any time without affecting the right to future care or treatment and without risk losing benefits. I do not have to answer any questions that I consider to be inappropriate or unwilling to have heard by other persons.
6. I understand that if I do not choose to participate in a telemedicine session, no action will be taken against me that will cause a delay in my care and that I may still pursue face-to-face consultation.
7. I understand that as with any technology, telemedicine does have its limitations. There is no guarantee, therefore, that this telemedicine session will eliminate the need for me to see a specialist in person.

DENTAL GENERAL CONSENT

I authorize for a dentist, dental therapist, hygienist and/or such associates or assistants as s/he may designate to perform those procedures as may be deemed necessary or advisable to maintain my dental health or the dental health of any minor or other individual for which I have responsibility, including arrangement and/or administration of any sedative (including nitrous oxide), analgesic, therapeutic, and/or other pharmaceutical agent(s), including those related to restorative, palliative, therapeutic or surgical treatments. I understand that the administration of local anesthetics may cause an untoward reaction or side effects, which may include, but are not limited to bruising, hematoma, cardiac stimulation, muscle

soreness, and temporary or rarely, permanent numbness. I understand that occasionally needles break and may require surgical retrieval. Occasionally drops of local anesthetic may contact the eyes and facial issues and cause temporary irritation. I understand that as part of the dental treatment, including preventive procedures such as cleanings and basic dentistry, including fillings of all types, teeth may remain sensitive or even possibly quite painful both during and after completion of treatment. Dental materials and medications may trigger allergic or sensitivity reactions. After lengthy appointments, jaw muscles may also be sore or tender. Holding one's mouth open can, in a predisposed patient, precipitate a TMJ disorder. Gums and surrounding tissues may also be sensitive or painful during and/or after treatment. Although rare, it is also possible for the tongue, cheek or other oral issues to be inadvertently abraded or lacerated (cut) during routine dental procedures. In some cases, sutures or additional treatment may be required. I understand that as part of dental treatment items including, but not limited to crowns, small dental instruments, drill components, etc. may be aspirated (inhaled into the respiratory system) or swallowed. This unusual situation may require a series of x-rays to be taken by a physician or hospital and may, in rare cases, require bronchoscopy or other procedures to ensure safe removal. I understand the need to disclose to the dentist any prescription drugs that are currently being taken or that have been taken in the past, such as Phen-Fen. I understand that taking the class of drugs prescribed for the prevention of osteoporosis, such as Fosamax, Boniva or Actonel, may result in complications of non-healing of the jaw bones following oral surgery or tooth extractions. I do voluntarily assume any and all possible risks, including the risk of substantial and serious harm, if any, which may be associated with general preventive and operative treatment procedures in hopes of obtaining the potential desired results, which may or may not be achieved, for my benefit or the benefit of my minor child or ward. I acknowledge that the nature and purpose of the foregoing procedures have been explained to me if necessary and I have been given the opportunity to ask questions.

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I understand that I may revoke this consent in writing; however, my revocation will not apply to information already used or released in reliance on this consent. I agree that a copy of this consent may be used in place of the original. I also understand that by refusing to sign this consent or revoking this consent, this organization may not be able to provide services to me.

My signature below indicates that I understand and accept the content of this form.

Signature _____ Date _____

Patient or Patient Representative (print name) _____

If not the patient: Relationship to Patient: _____

